

Enter a Riskconnect event whenever an unexpected occurrence or variation in care occurs that places, has placed or may place a patient in harm.

# HOW TO ENTER A RISKONNECT EVENT

## From Clinical Links:

CLINICAL INFORMATION SYSTEMS

FORMS UH EXTERNALLY

UHnet NEW INNOVATIONS Centricity® Enterprise Web

Daily Patient Care Staffing HealthStream Heart Failure Toolkit

**Click here** → riskconnect. Stroke Toolkit

MedlinePlus oneSOURCE CONSOLIDATED DEPARTMENT

LexiComp NEOFAX® AJCC American Joint Committee on Cancer

## From the Employee Portal:

Welcome to University Hospital.

This secure site provides staff and other university affiliates with single sign-on access to multiple sources of Hospital information. My University Hospital portal provides you with full Intranet and Internet services making it easier for you to do "business" with the hospital.

**Enter username & password**

University Hospital Secure Access Login

User Name Password Login Clear

my UHNJ

Welcome

Training and Professional Development

**Employee Resources**

Employee ToolKit

Riskconnect

**Riskconnect**

Riskconnect Portal Tutorial

Riskconnect Manager Tutorial

## From Citrix:

Citrix Workspace

Workspace

Epic Campus Directory Centricity Logician EMR

Explorer EpicShare Freshworks Support Portal IST Service Desk Admin

**Click here** → Riskconnect-Portal

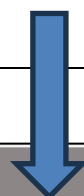
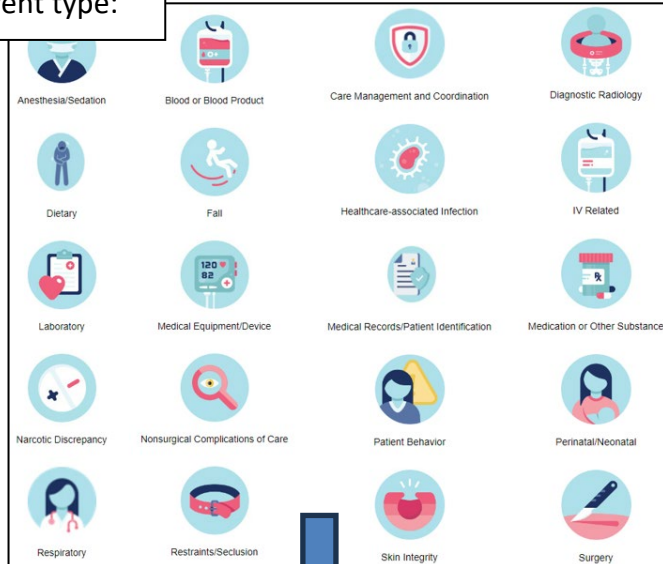
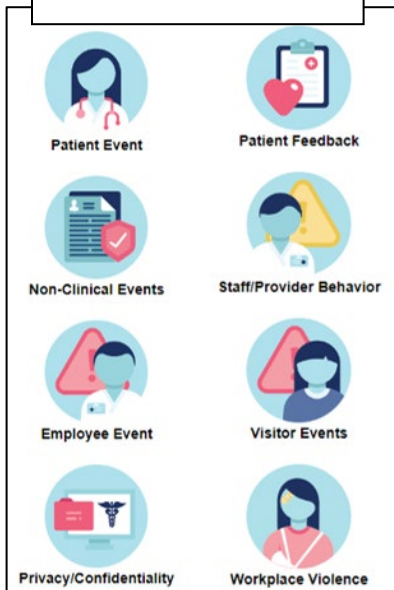
Riskconnect-Platform Reviewer Support Services Web Request



- The Riskconnect system is not for escalation. Always follow usual processes for real-time escalation.
- Enter a factual account of what happened, avoid accusations.
- **Remember**- we use the information reported in these events to LEARN and IMPROVE.

Next, click on the event type:

Once in the portal, click on the icon that best describes the information you would like to report.



Click on one of these tabs to return to previous screens to change information you entered.

- Items marked with red are required.
- Click the magnifying glass to select the Facility and Department, on this screen and the next.
- If you want to report anonymously, click "Yes". If not, you have the option to enter your name/contact information.
- Click Submit to move to the next screen.
- Some event types, like Fall, will ask for additional information.



Questions? Email or call us...

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